



Phone Interconnection Service For Microsoft Teams®



IsMyConnect Integrates Office 365 E5, E3, E1, Microsoft Teams® collaborative platform natively and transparently with the traditional telephony, so you can make and receive phone calls from MicroSoft Teams® from anywhere in the world. For Office 365 E1 and E3, Phone System is required.



By implementing this solution you will no longer need your current telephone exchange system since the integration of Microsoft Teams together with **IsMyConnect** offers you all the telephone switching functionalities and services you need, including direct extension dialing, among a full featured PBX System, avoiding any of the common issues of the traditional telephone exchanges systems like: obsolescence, maintenance, configuration, reconfiguration and upgrades.



Enjoy a technological solution, stable, robust, redundant and resilient, properly tested, that allows you to establish multiple voice phone calls via your required channels and extensions.



Grow at your will, no hardware purchases or upgrades.



Operate using an approved and standardized Telephone Service for all your sites, operations and associates.

Who is the service provider?

CallMyWay® is a global Telephony Operator, licensed and interconnected, with more than 18 years of experience, that has signed global agreements with Tier 1 international telephone operators, worldwide, assuring resiliency and quality.

It has the expertise to interconnect Microsoft Teams® with the traditional telephone service either using your existing phone lines or offering a complete service that includes: numbering resources, in multiple countries in order to receive calls and termination services for outgoing calls to any part of the world, all under high quality standards.

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For customers that prefer to use its actual PSTN phone lines, CallMyWay® offers pre-configured hardware –Gateway- that connects to customer phone lines (Analog or Digital E1/T1), allowing it to interconnect MS TEAMS to its actual telephony on a transparent way, either for incoming or outgoing calls.

For customers that prefer not to deal with any hardware CallMyWay® offers virtual interconnection on many countries for either outgoing or incoming calls.

Business model:

Configuration: Single amount according to the number of extensions and / or channels purchased and a Gateway configuration, if required.

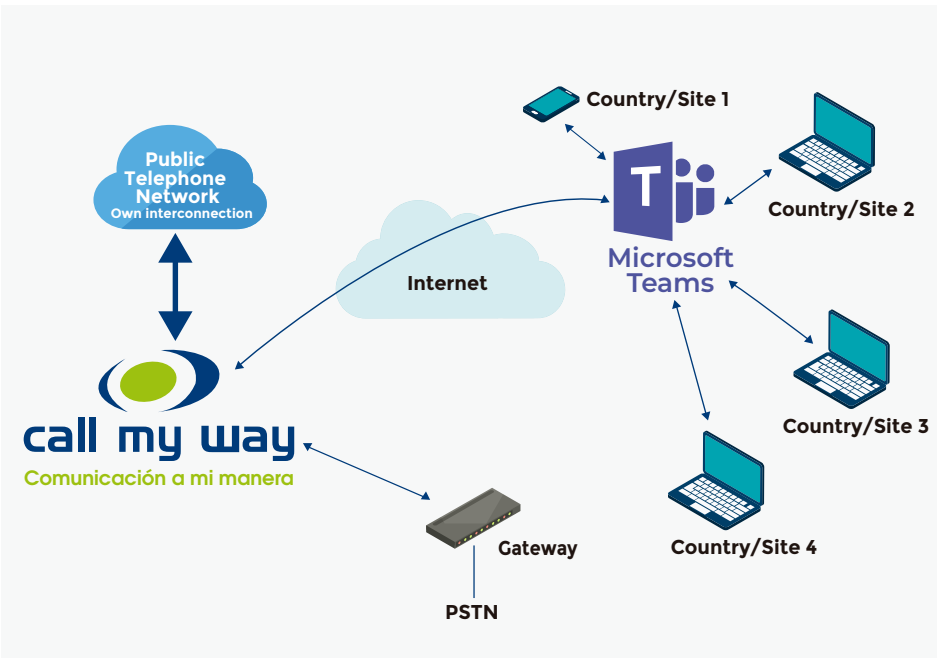
Recurring amount: Fixed amount in accordance with the extensions or channels acquired plus telephone consumption, as well as the Monitoring and Support of the Gateway, if required.

End User:

For the Microsoft Teams® user, the telephone functionality is configured, via the command line, directly in the application including the native Microsoft Teams® Dialer. The Microsoft Teams® Dialer allows users to establish calls both outside or inside the organization, without requiring any additional hardware or software.

Service Diagram:

The following diagram shows the **IsMyConnect** service topology and how it establishes the voice channels according to each customer scale and preferences.



For practical purposes, voice channels can be understood as telephone lines or simultaneous calls according to the traditional telephone environment.

